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FOR IMMEDIATE RELEASE

## MEMBER INFORMATION AND PROPERTY SECURE IN AFTERMATH OF MOORE TORNADO

OKLAHOMA CITY – In the aftermath of the tornado that hit Tinker Federal Credit Union's (TFCU's) Moore branch at 400 S.W. 6<sup>th</sup> Street on May 20, 2013, the credit union reports all employees are safe and all member data is secure despite massive damage to the branch's structure.

Fourteen TFCU employees and eight TFCU members, following established safety procedures, were safe in the branch's vault during the storm. All were released unharmed from the vault with the assistance of first responders. The vault and safe deposit boxes were secured immediately and have been guarded around the clock since the storm passed.

The computer systems in TFCU branches simply pass data back and forth to a main system which is not located in a branch. No member data is stored on systems in TFCU branches, including the Moore branch.

"We want to assure our members their personal information is secure," said Senior Vice President of Marketing Matthew Stratton. "The site is secure and we will continue to keep it secure. We are in the process of notifying members who have safe deposit boxes at the branch about how they can retrieve contents of their boxes."

"As we are working on plans to rebuild and restore our services to this community, we know many of our members are doing the same thing on a personal level," Stratton said. "As their recovery progresses, we encourage our members who have suffered losses to contact us. The credit union has programs designed specifically to help them as they work through this difficult time."

In addition to the Moore location, which is closed indefinitely, the TFCU branch located at 1177 N.E. 23<sup>rd</sup> in Oklahoma City is closed until power is restored. All other TFCU facilities are open.

Tinker Federal Credit Union is the largest credit union in Oklahoma, with over \$3 billion in assets and 275,000 members.

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