

We'd like to introduce you to your new account statement. With the goal of making your financial information easy to read, this new statement look streamlines all of your accounts. Take a look at the provided guide on pages 3 and 4 to see what is new and how to read the new

#### Make the switch to e-Statements and e-Notices

statement.

TFCU offers our members the option of receiving statements and notices via email, rather than paper statements and notices. Not only does this help reduce paper waste environmentally, it will help cut down on paper clutter in your homes. Making the switch is easy. You can log into Home Branch and click "e-Statements & e-Notices" under the My Quick Links column on the right.

### new statement look plus, the advantage of e-Statements & e-Notices

Another way to switch is by visiting one of our TFCU branches or calling the member service center, where a representative will assist you.

#### What are the benefits of e-Statements and e-Notices?

e-Statements and e-Notices increase the speed of receiving your account information. They have an improved presentation quality and are readily available to access your account history, in one location. e-Statements and e-Notices are password protected, which makes electronic delivery a secure way to manage and store your important financial information. They also present members with share and loan information right at your fingertips, and will directly link you to more information about them. Your tax documents will be available at least 15 days earlier through e-Statements and e-Notices, than if you were to receive them by mail. Also, e-Statements and e-Notices decrease TFCU costs so we can better serve our members.

We hope you will join us in our efforts to be enviornmentally friendly, and enjoy the benefits of e-Statements and e-Notices.

# for volunteer positions

The Nominating and Elections Committee has nominated two candidates for TFCU's Board of Directors. Sheila Jones and Rodney Walker have been nominated for the Board of Directors.

TFCU members who were not nominated by the committee but would like to run for election may pursue nomination by petition. Petition packets are available now in TFCU branches. Petitions must be returned by end of business on February 4, 2013, complete with signatures from 500 TFCU primary members. Signatures from individuals who are joint owners on TFCU accounts but who do not have a primary share account of their own are not valid. Signatures will be verified.

If there are no nominations by petition, the two candidates nominated by the Nominating and Elections Committee will be elected by acclamation at the Annual Shareholders' Meeting. If, on the day of the annual meeting, we have only one nominee for a position, there will be no nomination from the floor and no ballot.

The Annual Shareholders' Meeting will be held Saturday, April 6, 2013, at Rose State College Communications Center (Performing Arts Theater) in Midwest City. Registration will begin at 1:00 p.m., and the business meeting will begin at 3:00 p.m. Plan to come, visit with your volunteers and hear about the progress of your credit union during 2012.

Following are brief biographies for the two candidates nominated by the Nominating and Elections Committee:

#### **Board of Directors**

#### **Sheila Jones**

Adjunct Professor, Rose State College & Langston University, OKC Retired Civil Service, TAFB

#### **Rodney Walker**

Consultant, SAIC

Retired, Director of Defense Information Systems Agency, OKC

#### What to do with Unwanted Gift Cards

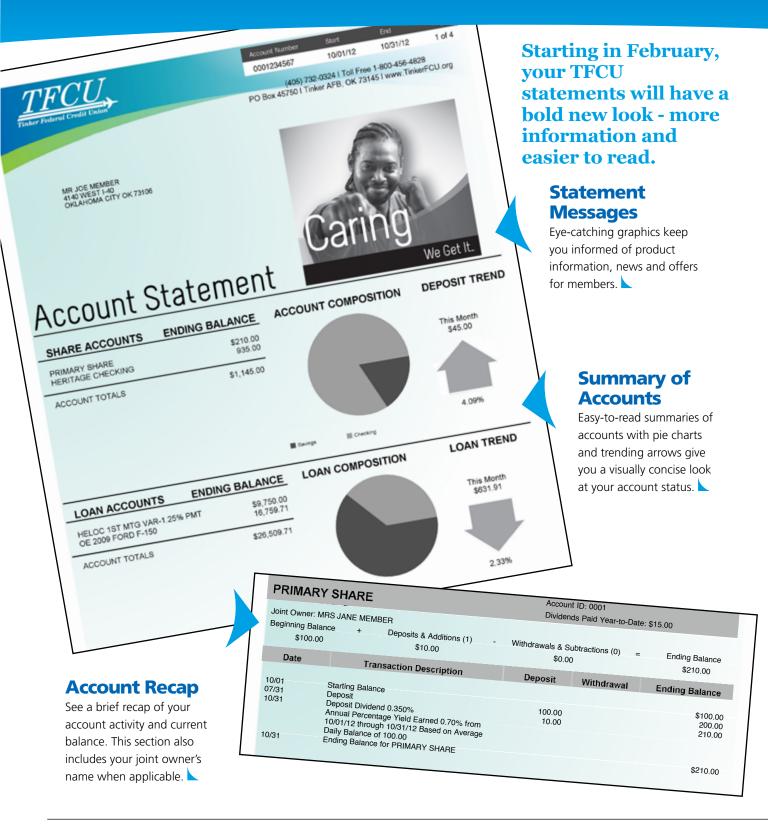
What do you do when you've received a gift card that you do not have use for? Now, you can sell your unwanted cards or trade them for gift cards to brands you prefer. There are several websites offering this service, the most popular being GiftCardRescue.com. Here, you can sell gift cards and get up to 90 percent of the cash value, and buy others for up to 30 percent off. Other websites include PlasticJungle.com and MonsterGiftCard. com and Cardpool.com. Another great idea is to regift the gift card to someone who may enjoy it more than you.

#### NCUA Temporary Coverage to Expire

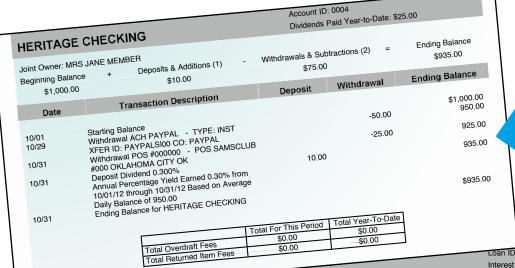
Unless Congress took last-minute steps to extend it, NCUA temporary insurance coverage was set to expire on December 31, 2012. When we went to press just before the deadline, an extension had not taken place.

This unlimited insurance coverage applied only to non-dividend transaction accounts, such as TFCU's Free Checking and Student Checking accounts, as well as a few organization accounts. Without this temporary coverage, these accounts will still have the NCUA's standard insurance coverage of up to \$250,000 for each member's combined accounts. If you have any questions, feel free to contact the Member Service Center. For more information about NCUA's insurance coverage and how it applies to you, visit www.ncua.gov and search for the Share Insurance Toolkit.

#### **Check Out Your Next Statement**



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#### Transaction Details

View all transactions, as well as your daily balance, by date.

#### **Loan Summary**

Easy-to-read breakdown of your loan information that now includes your original balance.

rees			LUAIT ID. 0030		
		Interest Paid	d Year-to-Date: \$82	25.37	
Co Borro	wer: MRS JANE MEMBER				
Amount Due + Late Fees Due = Total Due		Regular Mo	nthly Payment	\$455.83	
\$455.83 \$0.00 \$455.83		Due Date		11/28/2012	
		Annual Perd	Annual Percentage Rate Daily Periodic Rate		
		Daily Period			
		Original Balance		\$30,003.28	
		Current Bala	Current Balance		
		Credit Limit Available Credit		\$0.00 \$0.00	
					Date
	From MEMBER, JOE 0001234567 Share				
10/31	0004			646 TEO T	
	Ending Balance for OE 2009 FORD F-150			\$16,759.7	
	Fees		Amount		
	Total Fees For This Period		\$0.00		
	Interest Charged		Amount		
10/28	Interest charged on Loan ID: 0056 OE 2009 FORD F-150 Total interest For This Period		\$73.92 \$73.92		
10/28	Interest charged on Loan ID: 0056 OE 2009 FORD F-150 Total Interest For This Period  BALANCE SUBJECT TO INTEREST RATE COMPUTATION	ON METHOD	\$73.92 \$73.92		
10/28	Total Interest For This Period	the interest charge day in the billing of ew advances, and	\$73.92 e on your account b cycle. To get the "di subtract any unpai	aily balance" we take	
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#### Year-to-date Summaries

Summaries of interest on your deposit accounts or interest paid on your loan accounts to date.

#### e-Statements

Want to see your statement graphs in color or tired of all the paper you get in the mail? Sign up for e-Statements on Home Branch. View your statement, tax documents, notices and up to seven years of history online. Visit www.tinkerfcu.org today to sign up in Home Branch.



### **Set Your Retirement Goals and Make a Plan**

In financial terms, retirement day might be the single most important day of your life. Few other moments are as eagerly anticipated. Hopefully, you've spent years preparing for the day you'll retire – saving and strategizing so, when it finally arrives, you'll be ready to enjoy the fruits of a successful career.

Financial planning is more than just saving money. It's about having the resources and time to do and enjoy the things you want in life. It's about knowing where you are, and where you want to go.

Achieving your retirement goals involves understanding the different planning stages of your retirement. The good news is that it is not as complicated as it may seem. With the right strategy, you can take all the necessary steps to devise a financial plan that not only sets realistic goals, but continuously keeps you on track toward achieving them.

At TFCU Financial Advisors, we can help you develop a plan that is tailored to your specific situation and goals for retirement. You will be provided a snapshot of your progress towards retirement based on your current assets and individual goals. By working with a TFCU Financial Advisor, you will be provided with professional advice and innovative goal-planning software.

Retirement life is not just a distant dream; it is a real desire that may be achieved with the correct planning. Call TFCU Financial Advisors today at (405) 737-0006 to start your retirement plan.

Securities are offered through RAYMOND JAMES FINANCIAL SERVICES, INC., member FINRA/SIPC, an independent broker/dealer, and are not insured by the NCUA, not federally insured, or insured by any other government agency, are not deposits or obligations of the credit union, are not guaranteed by the credit union or any affiliated entity, and are subject to risk, including possible loss of principal. Tinker Federal Credit Union and TFCU Financial Advisors are independent of Raymond James Financial Services, Inc. For professional information concerning your specific situation, we also recommend you consult a tax advisor.

#### Federal Benefit Money Going Paperless

#### paper checks will no longer be available

By March 1, 2013, all citizens receiving federal benefits by paper check will be required to choose an electronic payment option. Recipients have the option of setting up their payments with direct deposit to their account or receiving a debit card that will have their federal funds automatically posted to their card each month.

# To enroll in direct deposit by March 1, 2013, visit www.godirect.org. It is quick and easy!

Switching from paper check to direct deposit has been made simple by the U.S. Treasury, with the website www.godirect.gov. If you need assistance in setting up your direct deposit to your TFCU account, please visit one of our branches, and a representative will help you with the process.

Recipients who do not choose an electronic payment option by March 1, 2013, may be issued the Direct Express® prepaid debit card.

For more information please visit www.godirect.org or visiting a TFCU branch.

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## start saving now with a Christmas Club account

Make budgeting for next year's holiday season easier by opening a Christmas Club account today, and start saving regularly. The Christmas Club account is like our regular savings accounts, except we help you save for those special events by requiring a minimum deposit each month. Here's how it works:

- Minimum opening deposit of \$5\*
- Minimum monthly deposit of \$20
- Deposit by payroll deduction, preauthorized transfer, or at any branch
- Automated withdrawal options on specified dates are available

Don't be fooled by the name of this account. The Christmas Club account can help you save for anything, such as holiday gifts, college tuition, a vacation or even a new car.

Tinker Federal Credit Union's Christmas Club account is designed to help you save money throughout the year. For more information, call (405) 732-0324 or visit www.TinkerFCU.org

\*This \$5 minimum deposit is in addition to the \$5 membership share in your regular share account.

#### locations, numbers & hours

- C Ada
- 1620 Lonnie Abbott Blvd.
- Bethany

6750 N.W. <u>39t</u>h

Crooked Oak

Crooked Oak High School Campus open to Crooked Oak students, faculty and staff

- Edmond
- 1401 N. Kelly
- **©** Edmond, East
- 3141 S. Bryant
- © Enid
- 801 S. Oakwood
   John Marshall
   John Marshall High School
   Campus open to John Marshall students,
   faculty and staff
- Midwest City
- 6501 Tinker Diagonal
- Midwest City, East
- → 1401 S. Post Road
- Moore
- 400 S.W. 6th
- O Norman, East
- 1131 12th Ave., N.E.
- **O** Norman, West
- 301 36th Ave., N.W.
- Oklahoma City, Capitol Hill
- 2315 S. Western Ave

Oklahoma City, Metro Tech 1800 Springlake Drive, Suite 200 Lobby Hours:

Monday-Friday 7:30-3:30

- Oklahoma City, Northeast
- 💠 1177 N.E. 23rd
- Oklahoma City, Northwest
- 4626 N.W. 39th
- Oklahoma City, Southwest 9601 S. Pennsylvania
- Oklahoma City, Southwest Drive-Thru

1200 S.W. 89th

Seminole

2221 N. Milt Phillips Blvd. Lobby & Drive-Thru Hours Monday—Thursday 9:00–5:00 Friday 9:00–6:00 Closed Saturday

- **Shawnee**
- 3923 N. Harrison
- Stillwater
- 5101 W. 6th

#### credit union service centers

For a complete list of Credit Union Service Center locations, visit www.tinkerfcu.org, and click on CUSC Service Centers under Locations.

- Standard Lobby Hours:
  Monday–Thursday 9:00–5:00
  Friday 9:00–6:00
  Saturday 9:00–noon
- Standard Drive-Thru Hours: Monday-Thursday 8:00-6:00 Friday 8:00-6:30 Saturday 8:00-noon

#### Tinker AFB, Area A

Bldg. 420

Lobby Hours: Monday–Friday 7:45–4:30

Drive-Thru Hours: Monday–Friday 7:00–5:00

Tinker AFB, Area C-1 North

Bldg. 3001 Post Y-92

Lobby Hours:

Monday-Friday 6:45-4:30

Tinker AFB, Area C-2 South

Bldg. 3001 Post Y-32 Lobby Hours:

Monday–Friday 8:00–4:00

Tinker AFB, TAC

Bldg. 9001 Post A-45 Lobby Hours:

Monday-Friday 7:45-4:15

Tulsa

\*\* 8920 E. 61st Street, South

**Tulsa Downtown** 

702 S. Main Avenue

Lobby & Drive-Thru Hours:

Monday-Thursday 9:00-5:00

Friday 9:00-6:00

Closed Saturday

**Vance Air Force Base** 

234 Fields Street Lobby Hours:

Monday–Thursday 9:00–5:00

Friday 8:00-5:00

Drive-Thru Hours:

Monday-Thursday 9:00-5:00

Friday 8:00-5:00

Closed for lunch 1:00-2:00 p.m.

Yukon

• 11209 W. Reno

#### TFCU Financial Advisors

6501 Tinker Diagonal, MWC (405) 737-0006 Office Hours:

Monday-Friday 9:00-5:00

#### tfcu express electronic service centers

**Choctaw Express** 

14453 N.E. 23rd

**Enid Express** 

215 W. Owen K. Garriott

Oklahoma City Express, Southwest 1200 S.W. 89th

Oklahoma City Express, West 4140 W. I-40



P.O. Box 45750, Tinker AFB, 73145 (405) 732-0324 OKC (918) 592-0324 Tulsa (405) 707-7440 Stillwater (580) 310-0324 Ada (580) 233-3330 Enid 1-800-456-4828 TinkerFCU.orq

